

## Core Measures for Victim Witness programs

*Note: The term victim is interchangeable with: victim; secondary victim; co-victim; and victim proxy (i.e. parent or guardian).*

### Goal 1: Healing

Knowledge: (choose at least one)

- 1 # and % of victims understanding the effects of trauma and victimization.
- 2 # and % of victims reporting an increased knowledge of techniques used to cope with trauma and victimization.

Engaging: (choose at least one)

- 1 # and % of victims who report a better understanding of local resources and how to access them for support.
- 2 # and % of victims identifying a support system.

Experiencing: (choose at least one)

- 1 # and % of victims reporting increased ability to cope/recover utilizing learned techniques.
- 2 # and % of victims reporting the advocate's services increased their ability to cope.

You may optionally provide any additional outcomes of your own choosing.

### Goal 2: Economic Restabilization (choose at least one from either subcategory)

Knowledge:

- 1 # and % of crime victims reporting increased knowledge of the victim's compensation program, restitution, and other financial assistance services.

Experiencing:

- 1 # and % of victims reporting benefiting from emergency assistance, if received.

You may optionally provide any additional outcomes of your own choosing.

### Goal 3: Justice

Knowledge: (choose at least one)

- 1 # and % of victims who report an increased knowledge and understanding of the criminal justice system.
- 2 # and % of victims reporting an increased understanding of their legal rights.
- 3 # and % of victims reporting the information and assistance provided had a positive impact on their participation in the criminal justice system.

Engaging: (choose at least one)

- 1 # and % of victims who report they are satisfied with their level of participation.
- 2 # and % of victims reporting that services received helped them exercise their victims' rights during the criminal justice process.

Experiencing: (choose at least one)

- 1 # and % of victims reporting being more likely to report a future crime based on the services provided by the victim advocate.
- 2 # and % of victims reporting services reduced their anxiety about participating in the criminal justice system.

You may optionally provide any additional outcomes of your own choosing.

**Goal 4: Safety** (choose at least one from either subcategory)

Knowledge:

- 1 # and % of victims who report understanding and initiating safety plans for immediate and on-going safety needs.

Engaging:

- 1 # and % of victims who report being able to better assess their safety needs.

You may optionally provide any additional outcomes of your own choosing.

**Quality Measures:** (choose at least two from any subcategory)

Specific Satisfaction:

- 1 % of victims reporting connecting with other agencies after advocates' assistance.
- 2 % of victims who felt they had the information they needed to make informed decisions about contacting other support services.

General Satisfaction:

- 1 % of victims who reported that advocacy services provided were helpful.

Collaborator Satisfaction:

- 1 % of community organizations or resources who report that they and/or their victims benefited from collaboration with this agency.

You may optionally provide any additional outcomes of your own choosing.